

# Transport PID – TFT FIRST

Ensure the best level  
of information for the  
passengers of the metro  
network in Santiago de Chile

Santiago  
Chile



## SANTIAGO METRO LINE 6:



**15.3**  
km of track



**10**  
stations



**2,600,000**  
passengers across the  
entire network

## APPROACH

- ▶ Voted best underground system in the Americas in 2012, the Santiago Metro in Chile is expanding and modernising. Line number 6 now offers larger and clearer stations, automatic platform gates and automated metro trains. This means that passenger information needs to be the very best to ensure a perfect passenger service. LACROIX City has deployed its TFT displays and touchscreen totems for line 6 of the metro.

## CHALLENGES

- ▶ Better level of information for the passengers as they are travelling around on the metro
- ▶ Offering displays with modern designs while providing a high level of protection and safety
- ▶ Enabling a new form of interaction between users and the metro network through touchscreen totems distributed throughout the stations on line 6
- ▶ Enabling the metro network to disseminate other information for user comfort: journey times, alerts, maps, points of interest, station map, information for tourists, etc.

## RESULTS

- ▶ 42" TFT displays installed in all stations and all platforms on line 6, as well as touchscreen display totems with 42" screens

**288**  
42" TFT  
displays



**31**  
42" touchscreen  
display totems

